







H2O / Epic “Now Showing” for Wednesday April 29, 2020

	Intended Audience	Description	Session(s)	Link
Virtual at the Elbow WebEx Support Line	<p>For all end-users documenting in H2O/Epic</p> 	<p>This Virtual at the Elbow; VATE, WebEx support line is for any H2O; Epic, end-user with a question in the use of the Epic application. Connect with a resource that will document your concern, take your contact information and connect you with an H2O training team member to assist you.</p>	<p>Daily 7 am to 9 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m05e062d6c5e4ff8fa6c063b39dbe75cb</p> <p style="background-color: yellow; text-align: center;">The NYC H+H Enterprise Service desk is available 24/7 Call: 877-934-8442 or Email EnterpriseServiceDesk@nychhc.org with a detailed description of the issue and contact information</p>
Nursing; Emergency, Out & In-patient	<p>Any NEW Agency RN who will be assigned in a unit or float between Inpatient, Outpatient, ICU and ED</p> 	<p>This is an accelerated and EPIC Cross - Application COVID-19 Care RN course that will go over very basic documentation in EPIC in three applications- Ambulatory, Inpatient/ICU and Emergency Room</p>	<p>Daily 3 & 7pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m47c198a19f500585cabcd05c9ac9aa4e</p>
Provider; MD, NP, PA	<p>New or existing MD, NP or PA</p> 	<p>Any Provider/NP/PA New or current who need training on Inpatient and ED</p>	<p>Daily 1 & 6 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m176b5e578cb4295b2132d2aa32621393</p>
Respiratory Therapist	<p>Respiratory Therapists</p> 	<p>This course covers patient list management, work list tasks, chart review, documentation in flowsheets and writing notes.</p>	<p>8 am</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=m2e402054e48dd4321ef02f1191212f30</p>
All Staff	<p>Any Role – New to EPIC user</p> 	<p>This is a general overview of EPIC for any user. It will go over how to log in, how to navigate hyperspace, patient look –up etc.</p>	<p>Daily 9 am & 3 pm</p>	<p>Link: https://hhc.webex.com/hhc/j.php?MTID=mcb4a3f02898b397154d39c15d25f45c6</p>

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Roosevelt Island Medical Center & BJK Field Hospital Registration & Admission	<p>Admitting Staff for the Billie Jean King Field Hospital</p> 	This session will review the registration / admission process for the Billie Jean King Field Hospital in Queens	Daily 9 am & 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m25f5ccf482354435ca98b49e95b93b4c</p>
*****Note the Change in Start Time***** Sustainable Training Classes abbreviated in length due to the COVID-19 Crisis*****Note the Change in Start Time*****				
ASAP ED CPEP / Psych RN	ED Psych/CPEP RNs, ED Psych/CPEP Nurse Managers, ED Psych/CPEP Associate Directors of Nursing, ED Psych/CPEP Directors of Nursing	In this course, you will learn how to track the patient throughout their psychiatric stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration, results review, and dispositioning the patient.	Wednesday April 29 9 am	<p>Link:</p>
ASAP ED RN	Medical ED RNs, LPNs, ED Nurse Managers, Associate Directors of ED Nursing, Medical Directors of ED Nursing.	In this course, you will learn how to track the patient throughout their ED stay using the ED Track Board, ED Manager, colors, and icons. You will cover patient tracking tools, triage, chart review, assessments, note writing, order entry, and medication administration	Wednesday April 29 9 am	<p>Link:</p>



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Ambulatory Nurse	RNs, LPNs and PCAs	In this course, you learn the basics of the Epic system, including how to room a patient and document patient-reported medications, and patient history. You will also learn how to result point-of-care tests. We will discover how to schedule a patient, how to document the collection of specimens in the clinic, and how to document telephone calls and patient letters	<p>Wednesday</p> <p>April 29</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m2726f88b5303ba5946907d7c2b711bda</p>
Cadence Scheduler	Registrars, Schedulers, Front Desk, Call Center, Referral Users, Referral Coordinators and Managers	Learn how to schedule basic and advanced appointments. You will learn how to register a patient gathering all the required and recommended data. Scheduling Referrals, Canceling & Rescheduling appointments and Confirming appointments	<p>Wednesday</p> <p>April 29</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m6c1a9c43509fbc61b3559994a47f6866</p>
Clin Doc Inpatient RN	Adult Inpatient Nurses, All Inpatient LPNs, Pediatric Nurses, Nurse Managers, Oncology Nurses	This course covers starting your shift, documenting in flowsheets, medication administration including documenting PCAs, starting the care plans and patient education, admitting a patient from the ED, blood administration and managing nurse referrals.	<p>Wednesday</p> <p>April 29</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m44caa8c83e3f6d1d974360a8141c8f97</p>
STORK L & D RN	L&D Registered Nurse, L&D Nurse Manager, Nursery Nurses, Postpartum Nurses, NICU Nurses.	This course covers patient views including the Grease Board, L&D Manager and Patient lists, patient movement, chart review, medication administration, navigator and flowsheet documentation.	<p>Wednesday</p> <p>April 29</p> <p>9 am</p>	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mbbe6916e9c394c0012bd68c690fcfe01</p>




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Clin Doc Behavioral Health RN	Behavioral Health Nurses, Detox Nurses	This course covers how to manage your patient lists, review the chart, document in flowsheets, medication administration, care plans and patient education.	Wednesday April 29 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m1bdfc6f8af028dae160400969c753010</p>
Grand Central Environmental Services Manager	EVS Managers, Asst. Dir. Hospitals, Senior Housekeeper, Coordination Managers	This four hour course will provide an overview of the EVS command center, how to monitor and manage the EVS command center and components of reporting. This includes manually creating and assigning requests, and signing housekeepers in and out	Wednesday April 29 1 pm	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=mcfcf97d713620d1dba86ba175344f266</p>
Grand Central Hospital Registration Day 1	Bed Planners, Admission Clerks, and Supervisors, ED Registrars, ED Clerks, Insurance Verification, L&D Registrars, OB Unit Clerks & PCAs, OB RNs, Surgery Schedulers who do Admissions	Learn how to enter patient demographics, insurance, and billing information prior to a patient's admission. You will learn how to work with minor, Worker's Comp, and Medicare patients. You will learn how to deal with additional hospital registration scenarios, such as registering patients with outdated billing and insurance information by updating guarantor accounts and coverages. In addition, you will learn how to use Event Management and collect documents. We will also cover creating a Hospital Account and how to address Real Time Eligibility (RTE) responses	Wednesday April 29 9 am	<p>Link:</p> <p>https://hhc.webex.com/hhc/j.php?MTID=m5e3405affe3516f364fd7add163cccbc</p>

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Sessions Available On Demand				
Ambulatory Telephone Encounter	<p>For any staff that will be calling patients with COVID-19 test results</p> 	<p>This session is for any staff that will call patient’s COVID-19 test results. This session will show the end-user how to look a patient up, document the telephone encounter</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_telephone_encounters</p>
Documenting Ambulatory Tele-visits	<p>Ambulatory Providers that will evaluate patients via the telephone</p> 	<p>This session is for the ambulatory provider that will evaluate a patient. This will review finding your patient, documenting reason for visit and notes and treatment decisions</p>	<p>Available any time</p> <p>Click the link to launch the E-learning</p>	<p>Link:</p> <p>https://eits.it.training.nychhc.org/epic/amb_document_televisit</p>
PeopleSoft ELM Class Offerings: The below offerings are available via PeopleSoft ELM				
Cadence Scheduler	<p>Local Training Coordinators can enroll end-users in need of out-patient scheduling & registration access</p>	<p>This course goes over registering patients, scheduling for the out-patient/clinic areas</p> <p>Enroll Staff to PeopleSoft ELM Course Code: Cadence Accelerated Scheduler HHCEPICCADACC2020</p>	<p>On Demand via PeopleSoft ELM</p>	
Grand Central ED Registrar	<p>Local Training Coordinators can enroll end-users in need of ED Registrar access</p>	<p>This course reviews registering patients in the ED as the ED registrar</p> <p>Grand Central Accelerated ED Registrar: HHCEPICGCACCEARNING</p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an Inpatient Unit</p>	<p>Approximately 15 minutes long. This course goes over basic documentation skills in the inpatient units</p>	<p>On Demand via PeopleSoft ELM</p>	

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		Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPRNACC2020		
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ICU</p> <p style="text-align: center;"></p>	<p>Approximately 15 minutes long. This course goes over ICU flowsheets, device Integration, Navigators and basic documentation skills in the ICU</p> <p>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICACCICURN2020</p>	<p>On Demand via PeopleSoft ELM</p>	
Float RN	<p>Local Training Coordinators can enroll the RN being floated to an ED</p> <p style="text-align: center;"></p>	<p>Approximately 30 minutes long. This course goes over ED Track board, Triage, Navigators and basic documentation requirements in the ED</p> <p>Enroll Staff to PeopleSoft ELM Course Code: HHCEPICIPTOEDRNWEBEX</p>	<p>On Demand via PeopleSoft ELM</p>	